

KACO blueplanet 32.0, 40.0, 50.0 TL3

KACO Warranty Card

Consumer information (please print):

First name	Last name	
Business name		
Address	Phone Number	
City	State	Zip Code
Email		

Installer information:

Installer name		
Installation Company		
Contractor's license number		
Address		
City	State	Zip Code
Email	Website	
Phone	Fax	
Module brand	Module type	
Modules per string		
Number of strings		
System commission date		

The warranty period for inverters is 60 months from the commissioning date or 66 months from the date of shipment from KACO new energy, Inc. For further information on our warranty regulations and liability read the back of this document. Warranty extensions are available at the rate below. To request a warranty extension please check the box next to the appropriate extension option for the model inverter you have purchased. A KACO representative will contact you to complete your order.

Serial #:	Serial #:
Serial #:	Serial #:
Date of delivery:	Signature:

To register your KACO blueplanet inverter, please mail or email a copy of this warranty registration card to:

- KACO new energy, Inc. • Attn: Warranty Registration • 12438 Loma Rica Drive, Ste. C., Grass Valley, CA 95945 •
- P: + 1 (415) 931 2046 F: + 1 (530) 477 5995 • warranty@kaco-newenergy.com •

KACO warranty regulations and liability

Terms and conditions

Customers shall contact KACO new energy, Inc. to obtain a Return Merchandise Authorization (RMA) number prior to making a warranty claim. KACO new energy, Inc. accepts no responsibility or liability for any unauthorized repairs without prior authorization by KACO. KACO new energy, Inc., at its sole determination, will repair or replace inverters. For the blueplanet TL3 series units, the cost of repair after the expiration of the warranty is calculated according to cost of labor. If repairs are to take place on-site at the customer's location, the customer must be prepared to assume all costs associated with the KACO service technician in accordance with the current cost rates as determined by KACO. If the unit is to be repaired at the KACO plant, the customer receives a cost estimate before repair work is complete. Once all costs have been approved and the customer has filed the repair order, repair of the defective inverter is handled immediately.

Current valid repair cost rates apply to repairs which take place outside of the warranty period as well as to all repairs that are subject to fees.

Exclusion of Liability

KACO new energy, Inc. disclaims any liability for direct or indirect damages due to:

1. improper installation or commissioning,
2. modifications, alterations or repair attempts,
3. inappropriate use or operation,
4. insufficient ventilation of the device,
5. non-compliance with relevant safety standards or regulations,
6. flood, lightning, overvoltage, storm, fire (acts of nature).

We do not guarantee that the software is completely free of faults. In most cases technical alerts will be posted on the KACO new energy website describing how to avoid the effects of the fault. If the concern is greater, written explanation will be mailed to registered installers. The solar system installer is responsible for the correct selection, proper use, supervision and consequences of the use of software.

We reserve the right to make alterations that will improve the functioning of the device.

KACO new energy, Inc. will not be liable for any direct, indirect or consequential damages, losses, costs or expenses however arising in contract or tort, including without restriction any economic losses of any kind, any loss or damage to property, any personal injury, any damage or injury arising from or as a result of misuse or abuse, or the incorrect installation, integration or operation of the product.

In some rare cases inverter errors may occur. KACO new energy, Inc. will offer a maximum of assistance if one of these cases should arise. KACO new energy, Inc. will take every effort to remedy any defects fast and without unnecessary bureaucracy. Please contact our technical department directly for fast and efficient support.

Service Reimbursement

Limited Service Reimbursement. If Customer is a commercial provider of solar installation services and performs repair/replacement services with respect to the Product on its own, KACO will reimburse Customer for the reasonable actual cost of such repair/replacement services at the rate of \$50/hour, up to a total maximum reimbursement of \$150. Reimbursement of any repair/replacement service in excess of \$150 must be approved by KACO in writing prior to performance of the services. KACO maintains the authority to issue reimbursements as determined appropriate on a case-by-case basis.

Technical support is available by telephone at 1-415-931-2046 or 866-522-6765
Monday through Friday 8 AM – 5PM PST.